

# **DISTANCE EDUCATION COMPLAINT PROCEDURES**

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Distance education students at New Jersey City University are encouraged to attempt to resolve any academic complaints they may have with the University through standard University Academic Grievance procedures.

Pursuant to the United States Department of Education's Program Integrity Rule, New Jersey City University is required to provide all prospective and current students with contact information for filing complaints with its accreditor and with its state approval or licensing entity.

New Jersey City University is accredited by the Middle States Commission on Higher Education, 3624 Market Street, Philadelphia, PA 19104 (267-284-5000). The Middle States Commission on Higher Education is an institutional accrediting agency recognized by the U.S. Secretary of Education and the Council for Higher Education Accreditation.